

Accessible Information Standard

The Luton and Dunstable University Hospital is working towards providing a website that is accessible to as many people as possible.

Contacting the Patient Advice and Liaison Service (PALS) to request your information in a particular format:

pals@ldh.nhs.uk

01582 497990

If you find it hard to read this you can make the text bigger by pressing the Ctrl and + keys together.

Continued improvements

The Luton and Dunstable Hospital is always looking at how to improve the way we meet communication needs. If you would like to provide some feedback on this please contact our PALS team who will be able to help.

You could also complete the [online patient experience survey](#).

Please note that we cannot guarantee the accessibility of the content that our website links to.

To find out more about the Accessible Information Standard:

[NHS England Accessible Information Standard for patients](#)
[L&D Learning disability page](#)