

# Orthopaedic Centre

## Relocation of Clinics



**The Orthopaedic Centre is moving**  
Between 18 – 30 November 2015 please check your appointment letter as the Orthopaedic Centre is moving and appointments will no longer take place in the main hospital

The new L&D Orthopaedic Centre is based at  
**641 Dunstable Road, Luton, LU4 8RQ**

This is just off the M1 junction 11 roundabout, in a building adjacent to the Travelodge. Car parking for patients is available behind the building.

**Please call 01582 561 385 if you have any queries**

## **Why is the hospital relocating the Orthopaedic Centre?**

The L&D has embarked on a five year project to redevelop the hospital and its services. As part of this, we have moved our fracture clinic into the community in order to support much needed expansion of our A&E department.

The brand new purpose built Orthopaedic Centre houses fracture and orthopaedic clinics, associated musculoskeletal and plaster services, and X-ray, all under one roof.

It will offer you a significantly improved patient experience, including better access for patients with physical disabilities and mobility problems.

### **Your arrival at the new Orthopaedic Centre:**

The entrance for the new, purpose built Orthopaedic Centre is at the back of the building (from the main road) and is clearly signposted.

You will book in at the reception desk and be asked to take a seat in the waiting area. This has a small area for children to play. In addition to toilets, there are vending machines and vending machines.

In the lobby area there will be wheelchairs available for patients who need them. Please speak to a member of staff if you need assistance.

### **Services provided in the new Orthopaedic Centre include:**

- 12 individual clinical rooms for routine orthopaedic appointments, fracture clinic appointments and muscular skeletal treatments
- X-ray facilities to ensure that any patients requiring an x-ray can be seen in the new centre
- Plaster room to ensure any patients requiring a new plaster or re-plastering can be treated in the centre
- A designated treatment room for any nursing or therapy treatment which cannot be performed in a clinical room

## Useful Patient Information

- **Patient Transport**

For advice on eligibility for transport to and from the Orthopaedic Centre please phone 01582 718 225 on receipt of this appointment letter

- **Interpreting**

Patients who speak little or no English can book an Interpreter by calling 01582 497 990. You must do this at least one week in advance of your appointment

- **Medications**

Important- please remember to bring your current medications in their original containers to your appointment

- **Teaching**

Medical students may be present at your appointment as part of their clinical training. If you have any queries or concerns regarding this please speak to the member of staff in charge. This will not affect the standard of your care

- **No smoking**

The Luton and Dunstable University Hospital and all its facilities are no smoking. For free help to quit smoking, please phone 0800 013 0845

- **Comments or concerns**

We are always keen to hear about ways to improve your experience as an L&D patient. You can phone the Patient Advice and Liaison Service (PALS) on 01582 497 990 and they will be happy to help you or you can complete one of the feedback forms available at the Orthopaedic Centre reception desk

- **Confidentiality**

Any information you give us will be treated in the strictest confidence and within national guidelines. For more details, please refer to the '*Your information, your health record*' leaflet which is available from the Orthopaedic Centre reception desk or at the PALS office in the main hospital

# How to get to the new Orthopaedic Centre

## Car

- **From M1**- exit at Junction 11, follow signs to Luton town centre
- **From all directions**- The Orthopaedic Centre is located on the A505, just off the Junction 11/M1 roundabout, next to the BP Petrol Station and Travelodge Hotel. It is the opposite side of the dual carriageway to Challney schools

The Orthopaedic Centre car park is at the rear of the building and is accessed from Halfway Avenue. Charges apply for parking (including blue badge holders) - please see website ([www.ldh.nhs.uk](http://www.ldh.nhs.uk)) and signage for details. Additional parking is still available on the main hospital site.

## Bus

For the most up to date information about buses from Luton, Dunstable and Houghton Regis please visit the L&D website ([www.ldh.nhs.uk](http://www.ldh.nhs.uk)) and you will find the link on the homepage- 'How to Get Here')

**Hospital transport** is available and arranged in accordance with the L&D patient criteria for transport (see inside for details)

## Orthopaedic Centre Map – next to Travelodge Hotel and Murco Petrol Station

